

Limited Warranty

All products manufactured and sold by Fleetline Products Inc. are guaranteed to be free of defects in workmanship and materials for a period of one (1) year from date of installation. All Fleetline products must be installed using only Fleetline supplied mounting kits and brackets. All tandem and half fenders must use a properly secured center bracket to avoid cracking. Any use of mounting hardware and brackets of another make to mount Fleetline products, or any modification of a Fleetline product, will render the Fleetline guarantee void. Fleetline assumes no responsibility for the cost of installation or removal.

Exceptions to this limited warranty are as follows: cleaning with anything other than soap and water, damage and dents from road hazards are not covered, misuse or accidental impact damage is not covered, damage caused by corrosive materials is not covered.

Any materials to be considered for warranty must be returned to Fleetline Products Inc. in Springfield, TN, freight prepaid, for inspection, with an approved Fleetline Returned Goods Authorization. This warranty is good only for the original end-user of Fleetline products.

General Information

Stainless Steel Fender Care and Maintenance

Fleetline strongly recommends washing your fenders with water only. If detergents are necessary do not use anything stronger than a mild soap and water. When wiping and buffing your fenders we recommend using a soft, clean cloth making sure to wipe in the direction of the grain, do not buff in a circular fashion as this could cause damage to the surface.

Placing Orders

- Email order to CustSvc@FleetlineProducts.com
- Fax order to Fleetline Customer Service @ 888-215-7036
- Contact Customer Service @ 800-332-6653

Order Amount and Quantity

- Some items subject to minimum order or standard pallet quantities
- Packaging surcharge may be added to accepted orders inconsistent with the above requirements
- Minimum Order amount is \$250. Order surcharge may be applied to orders for less than this amount

Freight Policy

- All orders are F.O.B. Fleetline Products, Springfield, TN 37172
- Single orders with a value greater than \$3,000 will ship prepaid by Fleetline to destinations within the 48 contiguous United States
- Carrier selection and routing for prepaid orders is at Fleetline's discretion
- Customer is responsible for inspecting all shipments upon arrival for freight / transit damage
- Damage must be documented on the receiving BOL
- Fleetline must be advised in writing of any damage within five days of receipt
- Any claim of damaged freight must be accompanied by supporting pictures and documentation, including a copy of the BOL

Return Goods Policy

- All returns must be accompanied by Fleetline issued RMA documentation
- Parts may only be returned by the original purchaser
- Customer is responsible for inbound freight unless otherwise agreed to
- Return parts must have been purchased with the prior 12 months
- Parts must be returned in resalable condition in their original packaging
- Damaged, rusted, dented, repainted, drilled, altered or incomplete kits are not eligible for return or credit



General Information (Continued)

- Non credited returns may be disposed of within 14 days of customer notification if alternate disposition arrangements are not made
- Returned goods must be accompanied by a copy of the original invoice for the parts
- All documentation should include the original Fleetline invoice number
- Returned parts are subject to a 15% restocking fee. Additional fees may be assessed pending inspection and customer notification
- Obsolete and superseded parts are not eligible for return
- Customer proprietary or custom parts are not eligible for return
- Annual return amount is limited to 5% of purchases

Claims for Shortages

- When shipment is received, please check contents promptly
- All shortages must be reported within seven (7) working days from date of shipment receipt
- When making a claim, please have the following information available before contacting Customer Service: Invoice number, Date of receipt, Carrier and PRO number

Claims for Damaged Merchandise

- Fleetline products are sold F.O.B. factory and leave our plant in excellent condition. It is required that the merchandise be inspected upon receipt for damages. Merchandise received damaged must be resolved between customer and carrier
- If a shipment is damaged in transit, the driver must record the damage in writing and the carrier must be notified immediately to submit a claim. Keep the shipment intact as received so the carrier can inspect and confirm the damage

About Fleetline

Fleetline is the Spray Suppression Leader in the USA. With a full line of products to fit all major manufacturers trucks and trailers, you can count on Fleetline for unparalleled quality and exceptional value. Fleetline is a Marmon Highway Technologies LLC (MHT) company. MHT companies support the transportation industry worldwide with a wide range of high-quality products and services. MHT companies are members of Marmon Holdings, Inc., an International Association of more than 150 business units that operate independently within diverse business sectors. Marmon Holdings, Inc. is a Berkshire Hathaway company.

